

## VINE Features

(available in select states)

### I Need Guidance

Find appropriate service providers using a self-guided workflow.

### Offender Watch List

Bookmark offenders to a personalized "Watch List."

### Saved Service Providers

Save preferred service providers to your VINE account.

### Interactive Voice Response

Search for offenders using advanced voice and keypad technology.

### VINE is provided by

the Office of the Illinois Attorney General

**Do not rely solely on VINE for your safety.**  
If you feel you are in danger, call 911.

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## ILLINOIS VINE

Information & Notification for  
Offender Custody Status

**1-866-566-8439**

**TTY: 1-866-847-1298**

**WWW.VINELINK.COM**

## Victims have the right to know.



**Illinois VINE** notifies crime victims and other concerned citizens by phone, text or email about an offender's release and other changes in custody status.

VINE also notifies crime victims and other concerned citizens by phone, text or email about court events such as court hearings, rescheduled or cancelled hearings.

VINE is free and confidential. The offender will not know you are registered with VINE.

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**Offender name**

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**Offender number**

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**Your four-digit PIN**

# USING VINE

## Information

To access offender custody information, visit [www.vinelink.com](http://www.vinelink.com), call 1-866-566-8439, or download the VINELink mobile app and follow the instructions. TTY users can call 1-866-847-1298.

## Registration

If the offender is in custody, you can register to receive notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Email registrations do not require a PIN.

## Notification

You will be notified about events such as release, transfer, or escape.

