



**Subject: NOTICE OF ONLINE SURVEY
LEAD WATER SERVICE LINE INVENTORY PROGRAM**

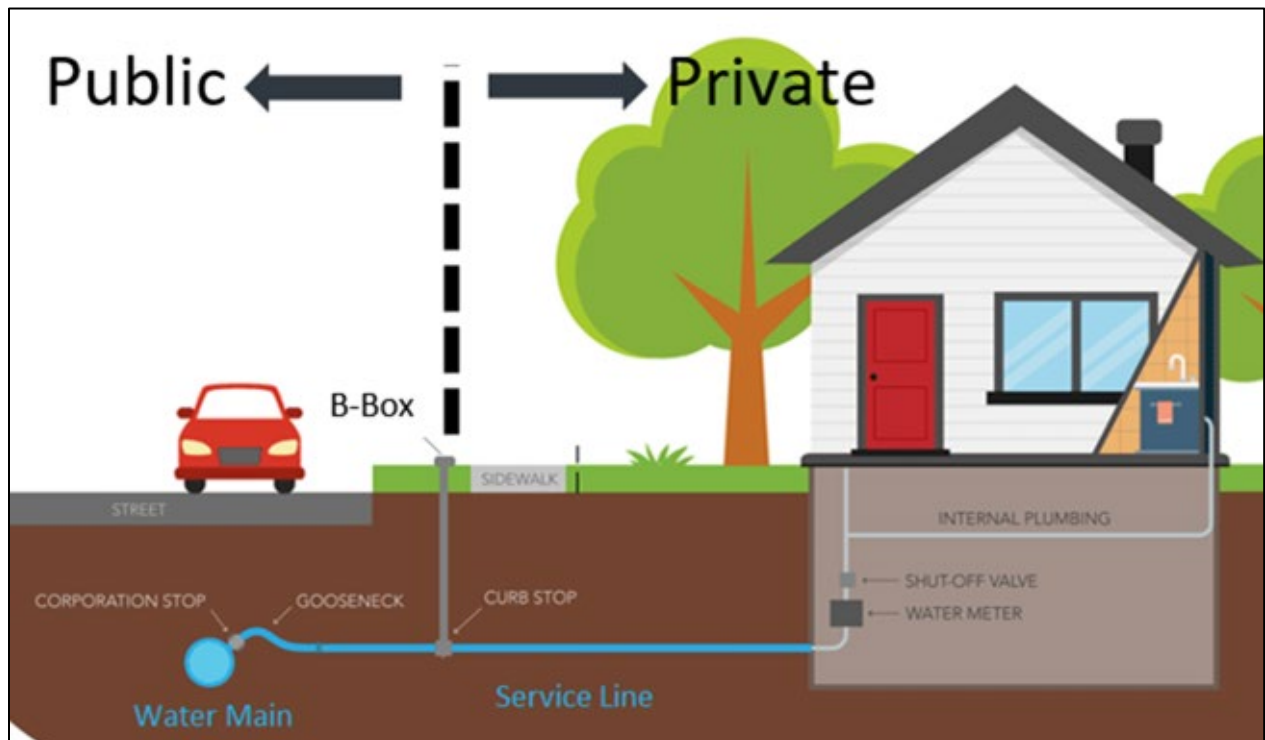
To: Select Property Owners with Suspected Lead Water Service Lines

Due to the age of your home/business there is a possibility you may have a lead water service line. Please know this does not automatically mean you have lead in your water as the Village's water source does not have lead nor does the Village's treated drinking water. The Village is working to create a lead service line replacement program and ask for your help to determine if your home/business will need your water service line replaced.

Water services run from your home and connect to the Village owned water main underground. The water service runs both on public property and private property. The water service is owned by the Village on public property and by the homeowner on private property. The below illustration describes this relationship. New regulations pertaining to lead water services cover both the publicly owned side of the service and the privately owned side of the service. The new regulations require community water systems to inventory the materials of all service lines, which is why the Village is asking for your help.

Resident Online Survey

We respectfully request you take an online survey that describes how to properly identify your water service line material in 3 easy steps. The survey should take less than **10 minutes**. We ask that the person living in the home fill out the survey, even if they are not the property owner. Owners of rental properties within the project limits have also received a copy of this letter.



Please complete the online survey no later than **November 11, 2022**. The online survey can be completed using your phone by scanning the QR code (easiest method) or on your computer at <https://arcg.is/PuW4m>



The information gathered from the online survey will not be shared with anyone outside of the Village and their Consulting Engineer (Engineering Enterprises, Inc.). If you have any questions about the online survey, need assistance completing the survey, or need assistance identifying your service line material, please contact the Village or Engineering Enterprises, Inc. at:

- Village of North Aurora: Melissa Mahon 630-906-7495
- Engineering Enterprises, Inc. (EEI): Kristen Meehan 630-631-1247

The Village would like to thank you in advance for participating in the survey.

Public Information Meetings

The Village has planned three public information meetings to share the new regulations pertaining to lead water services and what it means for the Village and its residents. All meetings will cover the same information; therefore, it is not necessary to attend more than one meeting.

- Meeting No. 1 was a virtual meeting held on October 5, 2022. You can find a video of the meeting by clicking on “Latest News” under the Community drop down menu at northaurora.org
- Meeting No. 2 – Wednesday, October 19, 2022 @ 6:30 PM at Village Hall
- Meeting No. 3 – Thursday, November 3, 2022 @ 6:30 PM at Village Hall

Sincerely,

A handwritten signature in blue ink, appearing to read 'John Laskowski', enclosed in a thin blue rectangular border.

John Laskowski
Public Works Director
Village of North Aurora