Addendum B:

Exchange Online Migration and Active Directory Upgrade RFP Answers to Questions.

1. Understand Office 365 Requirement and suggest Office 365 licensing.
2. Office 365 Tenant Configuration based on the overall requirement. Like EXO, Teams etc.
3. Azure AD Readiness (IDFIX) / Install & Sync Identities.
4. Does the customer has Active Directory Federation enabled? Like ADFS or Ping Federate.
   ADFS is not enabled.
5. Active Directory 2008 R2 X2 & 2012 R2 upgrade plan to 2019. - Customer needs to confirm how many AD instances they need.
   2 servers to be upgraded, 1 will be retired
6. Does the customer want to completely migrate mailboxes to Office 365 or wants to retain certain mailboxes on-prem?
   All migrated to O365
7. If no, does the customer want us to complete mailbox migration to office 365 and decommission the previous on-premise exchange?
   Yes complete migration and decommission
8. Any Exchange Compliance tools are implemented & integrated with Exchange 2010?
   No
9. Any 3rd part application integration with Exchange 2010?
   ORF Spam filter by VamSoft
10. Is Mailbox Archival or Journaling enabled?
    No
11. What is the current client version? – like windows 10
    Windows 10 Professional
12. Which version of the Office package installed on the Client PC?
    Office 2013
13. Will the customer be able to complete the Client Office upgrade?
    Yes
14. If no, does the customer has SCCM in his environment?
    N/A
15. How is the customer IT Helpdesk set up?
    We are small organization, 99% of help desk requests are a phone call or walk into my office.
16. Will they be able to handle support tickets for Office 365 Mailboxes / Office Pro-plus etc.
    TBD
17. Is the meeting for project manager in person?
    Not necessary, virtual is acceptable
18. Can migration be remote or is this required to be on premise only?
    Yes remote is acceptable. As of now remote access must be state-side no overseas access will be allowed. CJIS back ground checks may have to be conducted on vendor employees accessing data.
19. When can the team access the data to handle migration?
    After contact is issued estimate beginning of August
20. How much data they need to migrate over, 365/exchange?
    Estimated 500 GB database
21. Is there an option for an extension or partial bid?
    Not at this time